

Simple Service

Sun Glow's Simple Service ensures a great measuring and installation experience





Ideal for Multiple Situations

- If you are too busy to measure and install your window shades
- If your windows are irregularly shaped or difficult to measure
- If your window shades need to be installed in hard-to-reach areas
- · If a complex, motorized solution is required

You want your window coverings to look their best. Sun Glow's Simple Service can make it easy.

Our Guarantee

When you use our Simple Service to measure and install our products, you can rest assured that everything will be completed accurately. If any issues arise, you will not incur any additional charges – we will make it right.

It's that simple!



As Easy as 1-2-3!

- We're the experts on our products because it's all we do.
 We have hired and trained our own team of professional and insured installers.
- We can make all the arrangements to perform the check measure and installation, follow up on progress, and get customer sign-off upon completion. Just let us know what you need.
- We bring products directly from production to the customer in order to save time and eliminate any possible damages caused by handling by multiple parties.



The Benefits for You

- ✓ Worry-free customer service
- ✓ More time available to sell more of our products
- ✓ No need to juggle product availability and installation we do the coordination for you.
- Happy customers with less returns results in increased repeat purchases and referrals.





Simple Service Pricing and Terms



Simple Service Includes:

Check Measure



We'll take accurate and reliable measurements of your project. Our professional and courteous installers will identify potential site issues and help you make the best decisions.

If we ever take an incorrect measurement, we replace the shade.

Installation



Our installers are Sun Glow product experts, they use the best possible practices for installing our shades and configuring our automation systems.

Only available when Sun Glow performs the Check Measure.

Requirements:

- Site conditions and accessibility must be suitable to safely and properly install all products.
- Extra charges will apply for additional trips, removal of existing blinds/ shades, or moving obstructions (e.g. scaffolding, furniture).
- Special equipment charges will be quoted if applicable.
- · Electrical hookups and runs to be completed by others.
- Dealer is strongly advised to be present during check measure. If the Dealer is not present, a fully completed and detailed order is required.
- A quote is required if the trip will be outside of normal business hours (Monday through Friday, 8:30 am to 5 pm).
- · For heights over 10 feet, please contact us for a quote.



Coverage:

The Simple Service coverage area extends From Hamilton to Oshawa and up to Barrie. We will also service sites beyond the coverage area, but additional costs will be incurred.

Contact Sun Glow customer service for details

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